Quality Assurance Survey Performance Ratings Domain 6 Domain 7. Domain 9. Domain 10. Domain 1 Domain 2. Domain 3 Domain 4. Domain 8. Choice Relationships Provider Administrative Safety Access Individual Rights, Domain 5. QA Performance Service Provider Region Type of Service Date Authority and and and Opportunities Capabilities Planning and Respect and Health Rating and and Decision Community for Work Financial and Eliaibility Implementation Security Dignity Making Membership Qualifications Accountability Day-Residential. A+ Care Solutions, Inc. West Personal Assistance 4/19/12 NA SC SC PC SC SC SC SC PC SC Proficient Adult Community Day-Residential. Personal Assistance Training, Inc. East SC SC SC PC SC SC SC PC PC Proficient 8/2/12 NA AdvanceCare Health Day-Residential, Services Middle Personal Assistance 4/25/12 NA PC SC SC SC SC SC SC SC PC Proficient Anchor for Life, Inc. West Day-Residential 4/5/12 NA PC MC MC PC SC SC SC MC MC Concerns Angela's Path to Exceptional Achievement Middle Day-Residential 1/30/12 SC SC SC SC SC SC NA SC SC Performance NA ARC of Claiborne County Day-Residential. SC Personal Assistance PC PC PC PC SC SC PC PC Inc. East 7/3/12 NA Fair Day-Residential. Exceptional Arc of the Mid-South West Personal Assistance 4/26/12 SC SC SC SC SC SC SC SC SC Performance NA Arnold Community Exceptional Therapy, Inc. Middle Therapy 8/22/12 SC SC SC NA SC NA NA SC PC Performance NA Behavioral Services of Day-Residential SC Tennessee West 5/31/12 NA SC SC PC SC SC SC SC SC Proficient Exceptional Binta's Song East Personal Assistance 5/7/12 SC SC SC SC SC NA SC SC NA NA Performance Day-Residential, BIOS of Tennessee. Inc. Middle Personal Assistance PC PC PC PC SC SC SC PC SC 6/22/12 NA Fair Bobbi's Way, Inc. East Day-Residential SC PC PC SC SC SC SC SC 5/10/12 NA PC Proficient Day-Residential. **Breakthrough Corporation** East Personal Assistance 5/29/12 NA PC SC PC PC SC SC PC PC PC Fair Brenda Richardson Memorial Care Home West Day-Residential 8/9/12 SC PC SC PC SC SC SC PC SC Proficient NA Exceptional Bubba's Better Life, Inc. Day-Residential SC SC SC SC SC SC SC SC SC West 3/1/12 NA Performance Day-Residential, Buffalo River Services, Personal Assistance, Exceptional Middle SC SC SC SC SC SC SC SC Inc. Nursina 2/24/12 NA SC Performance Bunt, Jeanette Middle Behavioral 6/28/12 PC SC SC NA NA NΑ NA SC SC Proficient NA C. S. Patterson Training Day-Residential. and Habilitation Center West Personal Assistance 8/15/12 NA SC SC SC SC SC SC SC PC SC Proficient Care Choices of Day-Residential, Tennessee East Personal Assistance 8/30/12 SC SC SC PC SC SC SC PC SC Proficient NA Day-Residential, SC PC PC SC SC Care Focus, Inc. West Personal Assistance 2/10/12 SC SC SC SC NA Proficient Day-Residential. 3/1/12 SC SC PC SC SC SC SC SC SC Care Focus, Inc. East Personal Assistance NA Proficient

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Service Provider	Region	Type of Service	Date	Domain 1. Access and Eligibility	Domain 2. Individual Planning and Implementation	Domain 3. Safety and Security	Domain 4. Rights, Respect and Dignity	Domain 5. Health	Domain 6. Choice and Decision Making	Domain 7. Relationships and Community Membership	Domain 8. Opportunities for Work	Domain 9. Provider Capabilities and Qualifications	Domain 10. Administrative Authority and Financial Accountability	QA Performance Rating
Support Solutions of Tennessee, LLC	Middle	Day-Residential, Personal Assistance, Behavioral	3/16/12	NA	PC	SC	SC	PC	SC	SC	SC	PC	PC	Fair
Support Solutions of the Mid-South	East	Day-Residential, Personal Assistance, Behavioral	8/30/12	NA	SC	SC	SC	SC	SC	SC	SC	SC	PC	Exceptional Performance
Sympathetic Steps to Success	West	Behavioral	3/26/12	NA	PC	PC	SC	NA	SC	NA	NA	PC	SC	Fair
Tennessee Family Solutions	Middle	Day-Residential, Behavioral, Nursing	8/1/12	NA	SC	SC	SC	PC	SC	SC	SC	SC	SC	Proficient
Tennessee Personal Assistance, Inc.	West	Day-Residential, Personal Assistance	3/29/12	NA	SC	PC	SC	SC	SC	SC	SC	SC	SC	Proficient
Tennessee Therapy Solutions	East	Therapy	6/7/12	NA	SC	SC	SC	NA	SC	NA	NA	SC	SC	Exceptional Performance
Tiara's Haven	West	Day-Residential	2/10/12	NA	SC	PC	SC	SC	SC	SC	SC	PC	PC	Proficient
Tim's Place, Inc.	West	Day-Residential	1/24/12	NA	SC	SC	SC	SC	SC	SC	SC	SC	SC	Exceptional Performance
Tri-County Center	East	Day-Residential, Personal Assistance	4/12/12	NA	SC	SC	SC	SC	SC	SC	SC	SC	SC	Exceptional Performance
Volunteer Staffing, Inc.	Middle	Day-Residential, Personal Assistance, Nursing, Therapy	5/25/12	NA	SC	SC	SC	SC	SC	SC	SC	SC	PC	Exceptional Performance
Volunteers of America	West	Day-Residential	7/6/12	NA	PC	SC	SC	SC	SC	SC	SC	SC	SC	Proficient
Volunteers of America Warm Hearts Care		Day-Residential Day-Residential, Personal Assistance, Nursing	8/30/12 7/6/12	NA NA	SC SC	PC PC	PC PC	PC PC	SC SC	SC SC	SC SC	PC PC	SC PC	Fair Fair
Waves, Inc.	Middle	Day-Residential, Personal Assistance	4/13/12	NA	SC	SC	SC	PC	SC	SC	SC	SC	SC	Proficient
Williams, Nancy	West	Therapy	5/24/12	NA	SC	SC	SC	NA	SC	NA	NA	SC	SC	Exceptional Performance
Willowbrook Health and Home Services, Inc.	Middle	Therapy	7/13/12	NA	MC	PC	SC	NA	SC	NA	NA	SC	PC	Fair
Zhou, Liming	West	Behavioral	6/26/12	NA	SC	SC	SC	NA	SC	NA	NA	SC	SC	Exceptional Performance

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